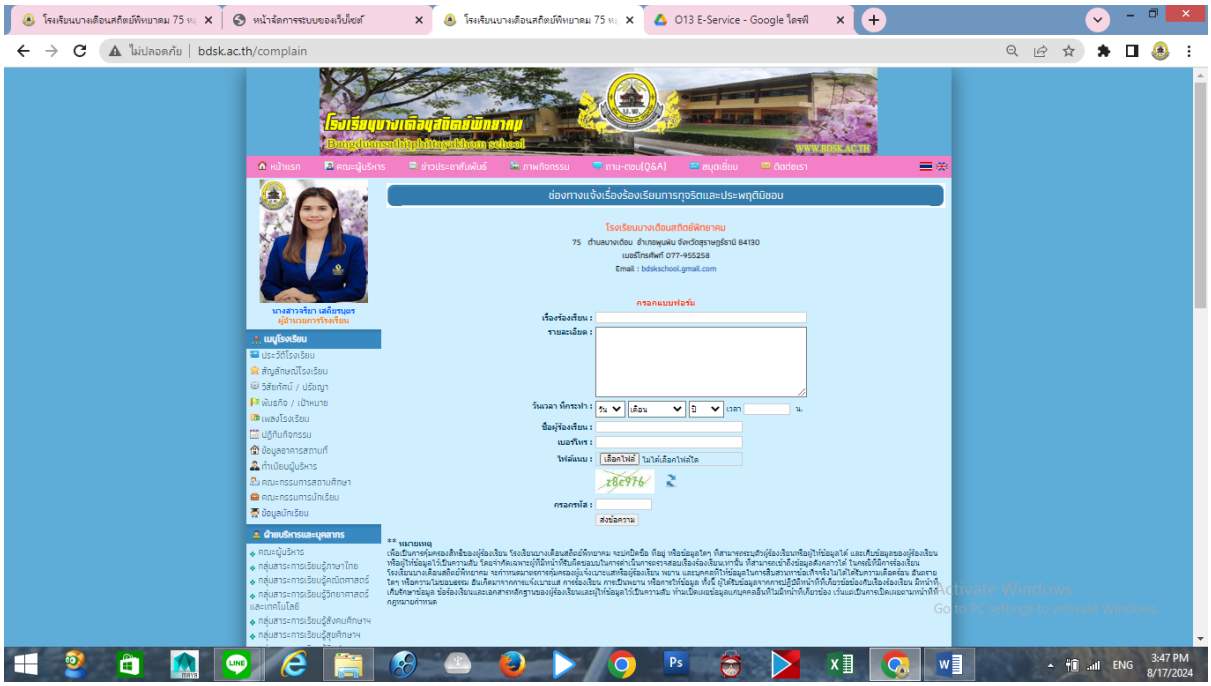http://www.bdsk.ac.th/complain